

12 September, 2025

Information Notice under EU Data Act

In accordance with Regulation (EU) 2023/2854 (Data Act), Hitachi Industrial Equipment Systems Co., Ltd. (“HIES”) and its Affiliates (“Company”) hereby provide the prospective customer of H-Vision by Hitachi (which means Hitachi Industrial Equipment Systems Co., Ltd. and its affiliates outside EU) (“Service”) (“Customer”) with the following information. “Affiliate” means any HIES group company that is directly or indirectly controlled by HIES.

(a) Name of the Service	H-Vision
(b) The nature, estimated volume and collection frequency of product data to be obtained by the data holder (and relevant information regarding product data)	The nature, estimated volume and collection frequency of product data that the prospective data holder is expected to obtain: Data, including but not limited to power, energy consumption, gas flow, and water flow, collected from measurement devices for electricity, gas, water, and other utilities installed at the Customer facility. Data is recorded at one-minute intervals and subsequently aggregated into hourly, daily, and monthly summaries.
	(If relevant) the arrangements for the Customer to access or retrieve the product data: By logging into the system through a web browser.
	(If relevant) the data holder’s data storage arrangements and the duration of retention: Stored in the data base on Microsoft Azure and retained for 2 years for compliance purposes and then securely disposed of pursuant to the Company’s data policy.
(c) The nature, estimated volume of Service data to be generated (and relevant information regarding Service data)	The nature and estimated volume of related service data to be generated: - Dashboard: the Customer can visualize the measured data by creating graphs using customizable widgets. - Instance Page: Visualizes the measured data using widgets predefined by an administrator. - Data Download: Allows the Customer to save the measured data to their computer in CSV file format.
	The arrangements for the Customer to access or retrieve the Service data: By logging into the system through a web browser.
	Prospective data holder’s data storage arrangements and the duration of retention: Same approach as product data unless otherwise specified in the SaaS Agreement with the Customer.
(d) Information regarding the usage of readily available data	Whether the prospective data holder expects to use readily available data itself and the purposes for which those data are to be used: Data will be viewed for the purpose of generating energy-saving analysis reports.
	Whether the prospective data holder intends to allow one or more third parties to use the data for purposes agreed upon with the Customer: Data will be provided exclusively to companies that have executed an API usage agreement, subject to the prior consent of the Customer.
(e) The identity of the data holder	Company
(f) The means of	Sending an email to the Company’s designated Service support email

communication with the data holder	address
(g) The means to request (and end) data sharing with a third party	The Customer may utilize the data download functionality on Service to retrieve data from the web application and subsequently share it with third parties at their own discretion.
(h) The Customer's right to lodge a complaint	<p>The Customer has the right to lodge a complaint alleging an infringement of any of the provisions of Chapter II of the Data Act with the competent authority designated pursuant to Article 37 of the Data Act. Chapter II of the Data Act provides for, mainly, (i) obligation for the manufacturer of connected product/provider of Service to make product data and Service data accessible to the Customer, (ii) obligation for the data holder to make readily available data available to the Customer where data cannot be directly accessed by the Customer from the connected product or Service, and (iii) obligation for the data holder to make readily available data available to a third party upon request by a Customer.</p> <p>For more details, the provisions of the Data Act can be found at the following link: https://eur-lex.europa.eu/eli/reg/2023/2854/oj/eng</p>
(i) Information regarding identity of trade secret holder	N/A
(j) The duration of the contract between the Customer and the prospective data holder and the arrangements for termination thereof	Pursuant to the SaaS Agreement executed with the Customer.
(k) Other information	Pursuant to the SaaS Agreement executed with the Customer.

Data Use Policy

The following Data Use Policy provisions shall apply, in compliance with Regulation (EU) 2023/2854 (Data Act).

1. Data Acquisition by the Company

- The Company shall acquire the Data set forth in the foregoing table.

2. Purpose of Use of Acquired Data

- The data acquired under Section 1 shall be used solely for the following purposes:
 - Performing any agreement with the Customer or activities related to such agreement, including but not limited to issuing invoices, generating and providing reports or analysis, financial projections, impact assessments, calculating employee payrolls;
 - Providing support, warranty, or similar Services related to the product or Service; or assessing the requests from the Customer, the Company, or the third party, including but not limited to malfunctions of the product;
 - Monitoring and maintaining the functions, safety and security of the product or the Service, and ensuring quality control;
 - Improving the functions of any product or the Service offered by the Company.

3. Sharing of Non-Personal Data with Third Parties

- The data acquired under Section 1 may be shared with third parties solely for the purposes described in Section 2.

4. Data Sharing Upon Customer Request

- Upon customer request, the data acquired under Section 1 may be provided to the 3rd party data recipient designated by the customer. The method of data provision shall be determined on a case-by-case basis.