

24 September, 2026

Information Notice under EU Data Act

In accordance with Regulation (EU) 2023/2854 (Data Act), Hitachi Industrial Equipment Systems Co., Ltd. (“HIES”) and its Affiliates (“Company”) hereby provide the prospective customer of a connected product(s) by the Company (“Product(s)”) (“Customer”) with the following information. “Affiliate” means any HIES group company that is directly or indirectly controlled by HIES.

(a) Name of the Product	Industrial wireless router Industrial wireless router CPTrans-MGW
(b) The type, format and estimated volume of Product data	Parameter information: • Settings for various applications Monitor information: • Device-specific model and product number information • Information obtained from peripheral devices via Modbus or serial communication, depending on the connection and settings • Information such as the base station connected to the built-in LTE communication module, signal strength, wireless LAN connection information, and location information obtained by receiving GNSS signals • Operation information of various applications
(c) Whether the Product is capable of generating data continuously and in real time	The following parameters are updated in real time. • Information obtained from peripheral devices via Modbus or serial communication, depending on the connection and settings • Information such as the base station connected to the built-in LTE communication module, signal strength, wireless LAN connection information, and location information obtained by receiving GNSS signals • Operation information of various applications
(d) Whether the Product is capable of storing data on-device or on a remote server (and duration of retention of the data)	Whether the connected product is capable of storing data on-device or a remote server: [on-device] • Parameter information can be saved. • By inserting an SD card and configuring the settings, logs for various applications can be saved. [remote server] • Data can be transmitted via MQTT, REST., to servers set by the user. (If relevant) intended duration of retention: [on-device] • There is no time limit. • Regarding the SD card, it depends on the capacity of the SD card itself. If the entire capacity of the SD card is used up, no further data can be written. [remote server] • It depends on the specifications of the remote server set as the data destination.

(e) Method of access, retrieval (and erasure) of the data by the user and relevant information	How the user may access and retrieve the data (including the technical means to do so): [on-device] • It can be obtained using the configuration interface. • Regarding the SD card, you can access it by removing the SD card and reading it with another device. [remote server] • It depends on the specifications of the remote server set as the data destination.
	(If relevant) how the user may erase the data (including the technical means to do so): [on-device] • User can revert user-set parameters to factory settings using the "Restore settings" option from the web interface. • Regarding the SD card, please remove the SD card and delete the data using another device. [remote server] • It depends on the specifications of the remote server set as the data destination.
	Terms of use for the above-mentioned method(s): [on-device] • The device must be connected to CPTrans-MGW and be capable of using a browser or general-purpose terminal software. [remote server] • It depends on the specifications of the remote server set as the data destination.
	Quality of service: [on-device] Parameter information: • Settings for various applications Monitor information: • Device-specific model and product number information • Information obtained from peripheral devices via Modbus or serial communication, depending on the connection and settings • Information such as the connected base station and signal strength of the built-in LTE communication module, and location information obtained via GNSS signal reception • Operation information of various applications [remote server] • It depends on the specifications of the remote server set as the data destination.
(f) Other information	The Company may request the provision of device configuration and log data at the time of customer inquiries, as necessary for investigation. The Company may also extract device configuration and log data from the Product returned by customers for the purpose of Product failure analysis. Data retention period: Until the inquiry is completed.

Data Use Policy

In addition to the foregoing, the following Data Use Policy provisions shall apply, in compliance with Regulation (EU) 2023/2854 (Data Act).

1. Data Acquisition by the Company

- The Company may request the provision of data necessary for investigation at the time of the Customer inquiries.
- The Company may extract data necessary for investigation from the Products returned by the Customer for the purpose of the Product failure analysis.
- The Company shall not be responsible for preserving the acquired data beyond the retention period stated in the foregoing Section (f). Should the data be no longer retained by the Company, the provision of such data by them may not be possible. The Customer shall take appropriate measures to retain data such as creating backups in advance.
- This Policy retroactively shall apply to data necessary for inquiry investigations, even if it was provided prior to the date of an agreement regarding data provision.

2. Purpose of Use of Acquired Data

- The data acquired under Section 1 shall be used solely for the purpose of providing support, warranty, or other related services in connection with the Product.

3. Sharing of Non-Personal Data with Third Parties

- The data acquired under Section 1 may be shared with third parties involved in the manufacturing and sales of the Product, solely for the purposes described in Section 2.

4. Data Sharing Upon Customer Request

- Upon customer request, the data acquired under Section 1 may be provided to the 3rd party data recipient designated by the customer. The method of data provision shall be determined on a case-by-case basis.

Notice to Retailers and OEM Customers

If you enter into a direct contract with the Customer for the purpose of reselling the Products, selling them in combination with other products or the Customer's own products, or retaining the Customer's data in the course of providing repair services, please provide the Customer with the contents of this information notice prior to the contract or repair services. Failure to do so may result in you being penalized for violating the Data Act.