12 September, 2025

Information Notice under EU Data Act

In accordance with Regulation (EU) 2023/2854 (Data Act), Hitachi Industrial Equipment Systems Co., Ltd. ("HIES") and its Affiliates ("Company") hereby provide the prospective customer of a connected product(s) by the Company ("Product(s)") ("Customer") with the following information. "Affiliate" means any HIES group company that is directly or indirectly controlled by HIES.

(a)	Name of the Product	IoT Controller HX series CPU module
(b)	The type, format and estimated volume of data that the Product generates	Log data: The firmware collects log data for PLC runtime and OS as text data. The volume of data depends on the events that occurred.
(c)	Whether the Product is capable of generating data continuously and in real time	The log data is generated continuously and in real time.
(d)	Whether the Product is capable of storing data on-device or on a remote server (and duration of retention of the data)	Whether the connected product is capable of storing data on-device or a remote server: [on-device] Log data is stored. [remote server] Log data is NOT stored. (If relevant) intended duration of retention: [on-device] Unlimited when the power is on
(e)	Method of access, retrieval (and erasure) of the data by the Customer and relevant information	How the user may access and retrieve the data (including the technical means to do so): [on-device] Log data for PLC runtime : By using the programming software, select "Log" in the device property. Log data for OS : By using the programming software, select "file" in the device property and get the log file from the device. (If relevant) how the user may erase the data (including the technical means to do so): [on-device] Log data for PLC runtime : Turn off the power of device. (If turn on the power of device, the log data will be initialized.) Log data for OS : By using the programming software, select "file" in the device property and erase the log file from the device. Both log files can be initialized by reset operation (reset to the factory default settings). Terms of use for the above-mentioned method(s): [on-device] Log data for PLC runtime : It can be monitored / saved only the power of device turns on. Log data for OS : Basically, the user does not need to use it. Quality of service: [on-device] Log data for PLC runtime : The user can monitor the operation log and error information regarding PLC runtime. Log data for OS : For technical support purpose, customers may be asked to provide the programming software log files.
(f)	Other information	The Company may request the provision of both log data and OS log data at the time of customer inquiries, as necessary for investigation. Data retention period: 1 month

Data Use Policy

In addition to the foregoing, the following Data Use Policy provisions shall apply, in compliance with Regulation (EU) 2023/2854 (Data Act).

1. Data Acquisition by the Company

- The Company may request the provision of data necessary for investigation at the time of the Customer inquiries.
- The Company may extract data necessary for investigation from the Products returned by the Customer for the purpose of the Product failure analysis.
- The Company shall not be responsible for preserving the acquired data beyond the retention period stated in the foregoing Section (f). Should the data be no longer retained by the Company, the provision of such data by them may not be possible. The Customer shall take appropriate measures to retain data such as creating backups in advance.
- This Policy retroactively shall apply to data necessary for inquiry investigations, even if it was provided prior to the date of an agreement regarding data provision.

2. Purpose of Use of Acquired Data

- The data acquired under Section 1 shall be used solely for the purpose of providing support, warranty, or other related services in connection with the Product.

3. Sharing of Non-Personal Data with Third Parties

- The data acquired under Section 1 may be shared with third parties involved in the manufacturing and sales of the Product, solely for the purposes described in Section 2.

4. Data Sharing Upon Customer Request

- Upon customer request, the data acquired under Section 1 may be provided to the 3rd party data recipient designated by the customer. The method of data provision shall be determined on a case-by-case basis.

Notice to Retailers and OEM Customers

If you enter into a direct contract with the Customer for the purpose of reselling the Products, selling them in combination with other products or the Customer's own products, or retaining the Customer's data in the course of providing repair services, please provide the Customer with the contents of this information notice prior to the contract or repair services. Failure to do so may result in you being penalized for violating the Data Act.