

12 September, 2025

### **Information Notice under EU Data Act**

In accordance with Regulation (EU) 2023/2854 (Data Act), Hitachi Industrial Equipment Systems Co., Ltd. (“HIES”) and its Affiliates (“Company”) hereby provide the prospective customer of a connected product(s) by the Company (“Product(s)”) (“Customer”) with the following information. “Affiliate” means any HIES group company that is directly or indirectly controlled by HIES.

(a) Name of the Product	LM-C301 series
(b) The type, format and estimated volume of data that the Product generates	<p>[Type]</p> <ul style="list-style-type: none"> <li>- Print Content (Depending on the device's internal memory capacity)</li> <li>- Operation Status <ul style="list-style-type: none"> <li>① Number of Prints (Updated periodically after each print)</li> <li>⑤ Alarm and Error Information (When an Error or Alarm Occurs)</li> </ul> </li> <li>- Operation Log Data (Depending on the device's internal memory capacity)</li> </ul> <p>[Data Format]</p> <ul style="list-style-type: none"> <li>- Binary Format</li> </ul>
(c) Whether the Product is capable of generating data continuously and in real time	Operation information is updated in real time.
(d) Whether the Product is capable of storing data on-device or on a remote server (and duration of retention of the data)	<p>Can be saved.</p> <p>Intended Data Retention Period:</p> <p>Inside the Device</p> <ul style="list-style-type: none"> <li>- Printed content is stored in the device for an indefinite period until the customer intentionally deletes it.</li> <li>- Operating status and operation logs vary depending on how the device is used.</li> </ul> <p>Outside the Device</p> <ul style="list-style-type: none"> <li>- This period is dependent on the customer's system specifications and is unknown to us.</li> </ul>
(e) Method of access, retrieval (and erasure) of the data by the Customer and relevant information	<p>Methods for users to access and obtain product data (including technical means):</p> <p>Data can be obtained via proprietary Ethernet communication or RS-232C communication. It can also be removed from the device using a USB memory stick. The method for obtaining data is described in the instruction manual.</p> <p>Methods for deleting product data (including technical means):</p> <p>It can be obtained via proprietary Ethernet communication or RS-232C communication. It can also be removed from the device using a USB memory stick.</p>

	The method for obtaining data is described in the instruction manual.
	Terms of use related to the above: - Remotely change print content. - Used for device maintenance work (checking part lifespan).
	Service Quality: Inside the Device [Type] - Print Content (Depending on the device's internal memory capacity)  - Operating Status ① Number of Prints (Updated periodically after each print) ⑤ Alarm and Error Information (When an Error or Alarm Occurs)  - Operation Log Data (Depending on the device's internal memory capacity)  [Data Format] - Binary Format  Outside the Device - This is a customer specification and is not known to us.
(f) Other information	The data provided when making inquiries or the data stored in returned products will be retained by our company for the following period. Data retention period: Three months from the completion of the inquiry.

## **Data Use Policy**

In addition to the foregoing, the following Data Use Policy provisions shall apply, in compliance with Regulation (EU) 2023/2854 (Data Act).

### 1. Data Acquisition by the Company

- The Company may request the provision of data necessary for investigation at the time of the Customer inquiries.
- The Company may extract data necessary for investigation from the Products returned by the Customer for the purpose of the Product failure analysis.
- The Company shall not be responsible for preserving the acquired data beyond the retention period stated in the foregoing Section (f). Should the data be no longer retained by the Company, the provision of such data by them may not be possible. The Customer shall take appropriate measures to retain data such as creating backups in advance.
- This Policy retroactively shall apply to data necessary for inquiry investigations, even if it was provided prior to the date of an agreement regarding data provision.

### 2. Purpose of Use of Acquired Data

- The data acquired under Section 1 shall be used solely for the purpose of providing support, warranty, or other related services in connection with the Product.

### 3. Sharing of Non-Personal Data with Third Parties

- The data acquired under Section 1 may be shared with third parties involved in the manufacturing and sales of the Product, solely for the purposes described in Section 2.

### 4. Data Sharing Upon Customer Request

- Upon customer request, the data acquired under Section 1 may be provided to the 3<sup>rd</sup> party data recipient designated by the customer. The method of data provision shall be determined on a case-by-case basis.

## **Notice to Retailers and OEM Customers**

**If you enter into a direct contract with the Customer for the purpose of reselling the Products, selling them in combination with other products or the Customer's own products, or retaining the Customer's data in the course of providing repair services, please provide the Customer with the contents of this information notice prior to the contract or repair services. Failure to do so may result in you being penalized for violating the Data Act.**