

12 September, 2025

Information Notice under EU Data Act

In accordance with Regulation (EU) 2023/2854 (Data Act), Hitachi Industrial Equipment Systems Co., Ltd. (“HIES”) and its Affiliates (“Company”) hereby provide the prospective customer of a connected product(s) by the Company (“Product(s)”) (“Customer”) with the following information. “Affiliate” means any HIES group company that is directly or indirectly controlled by HIES.

(a) Name of the Product	UX2 Series, UX Series
(b) The type, format and estimated volume of data that the Product generates	<p>■ Device-specific data</p> <ul style="list-style-type: none">• Model, serial number, optional information, etc.• Printed content (maximum 1000 characters× for 2000 records)• Types of ink and Makeup• Setting values for each parameter <p>■ Monitoring information during operation</p> <ul style="list-style-type: none">• Number of prints (updated as each print occurs)• Ink usage/viscosity information (updated every 30 minutes)• Temperature information (measured every 40ms and updated when changes occur)• History of execution and termination of circulation functions• Other operation information (usage time of parts such as solenoid valves and filter pumps, etc. basically updated once per hour)• Alarm/abnormal history• Operation log data 252 bytes (operating status: 24 bytes, usage time: 228 bytes)
(c) Whether the Product is capable of generating data continuously and in real time	Operational information is updated in real time.
(d) Whether the Product is capable of storing data on-device or on a remote server (and duration of retention of the data)	<p>Whether the connected product is capable of storing data on-device or a remote server: Saveable</p> <p>(If relevant) intended duration of retention:</p> <p>Inside the device:</p> <ul style="list-style-type: none">• Printed contents are stored in the device permanently until intentionally deleted by the customer (service personnel can delete all data, while end users are limited in the data they can delete).• The operating status and operation logs vary depending on how the device is used. <p>Outside the device:</p>

	We are not aware of the details, as it depends on the specifications of the customer's system.
(e) Method of access, retrieval (and erasure) of the data by the Customer and relevant information	<p>How the user may access and retrieve the data (including the technical means to do so): Data can be obtained via Modbus TCP, Ethernet/IP, OPC UA, proprietary Ethernet communication, and RS-232C communication. It is also possible to extract data from the device using a USB memory stick. The methods for data acquisition are described and communicated in the instruction manual.</p> <p>(If relevant) how the user may erase the data (including the technical means to do so): Inside the device Data can be deleted by the user by intentionally executing the data deletion function. Outside the device Since it depends on the customer's specifications, we are not aware of the details. Providing cautions in the instruction manual is considered as a possible countermeasure.</p> <p>Terms of use for the above-mentioned method(s):</p> <ul style="list-style-type: none"> • Remote modification of print content. • Used for maintenance work on the device (such as checking the lifespan of parts). <p>Quality of service: Inside the device</p> <p>■ Device-specific data</p> <ul style="list-style-type: none"> • Model, manufacturing number, optional information, etc. • Printed content (maximum 1000 characters× for 2000 records) • Types of ink and Makeup • Set values for each parameter <p>■ Monitor information during operation</p> <ul style="list-style-type: none"> • Number of prints (updated in a timely manner for each printing) • Ink usage/viscosity information (updated every 30 minutes) • Temperature information (measured every 40ms and updated when there is a change) • History of execution and termination of circulation functions • Other operation information (usage time of parts such as solenoid valves and filter pumps, basically updated once an hour) • Warning/abnormal history • Operation log data <p>252 bytes (operating status: 24 bytes, usage time: 228</p>

	bytes) Outside the device We are not aware of the details, as it depends on the specifications of the customer's system.
(f) Other information	The data provided when making inquiries or the data stored in returned products will be retained by our company for the following period. Data retention period: Three months from the completion of the inquiry.

Data Use Policy

In addition to the foregoing, the following Data Use Policy provisions shall apply, in compliance with Regulation (EU) 2023/2854 (Data Act).

1. Data Acquisition by the Company

- The Company may request the provision of data necessary for investigation at the time of the Customer inquiries.
- The Company may extract data necessary for investigation from the Products returned by the Customer for the purpose of the Product failure analysis.
- The Company shall not be responsible for preserving the acquired data beyond the retention period stated in the foregoing Section (f). Should the data be no longer retained by the Company, the provision of such data by them may not be possible. The Customer shall take appropriate measures to retain data such as creating backups in advance.
- This Policy retroactively shall apply to data necessary for inquiry investigations, even if it was provided prior to the date of an agreement regarding data provision.

2. Purpose of Use of Acquired Data

- The data acquired under Section 1 shall be used solely for the purpose of providing support, warranty, or other related services in connection with the Product.

3. Sharing of Non-Personal Data with Third Parties

- The data acquired under Section 1 may be shared with third parties involved in the manufacturing and sales of the Product, solely for the purposes described in Section 2.

4. Data Sharing Upon Customer Request

- Upon customer request, the data acquired under Section 1 may be provided to the 3rd party data recipient designated by the customer. The method of data provision shall be determined on a case-by-case basis.

Notice to Retailers and OEM Customers

If you enter into a direct contract with the Customer for the purpose of reselling the Products, selling them in combination with other products or the Customer's own products, or retaining the Customer's data in the course of providing repair services, please provide the Customer with the contents of this information notice prior to the contract or repair services. Failure to do so may result in you being penalized for violating the Data Act.