12 September, 2025

Information Notice under EU Data Act

In accordance with Regulation (EU) 2023/2854 (Data Act), Hitachi Industrial Equipment Systems Co., Ltd. ("HIES") and its Affiliates ("Company") hereby provide the prospective customer of a connected product(s) by the Company ("Product(s)") ("Customer") with the following information. "Affiliate" means any HIES group company that is directly or indirectly controlled by HIES.

(a)	Name of the Product	Hitachi Coding Software Suite (Described hereafter as HCSS), dedicated software connecting with Hitachi continuous inkjet printer RX, RX2, UX and UX2 series.
(b)	The type, format and estimated volume of data that the Product generates	Basic information in printer such as model name, serial number, applied ink model, operation time, ink/makeup consumption level error history
(c)	Whether the Product is capable of generating data continuously and in real time	The product is capable to generate data gaining from printer connected through wiring communication.
(d)	Whether the Product is capable of storing data on-device or on a remote server (and duration of retention of the data)	The product duct is capable of storing data on-device when connecting with printers.
		Duration of retention by the product will be capable over a year .
(e)	Method of access, retrieval (and erasure) of the data by the Customer and relevant information	User is possible to get data by applying a function as "Dashboard" and "Message Designer" .
		User is possible to erase data as intended by controlling function of the product .
		Authorized user permitted entry to the product by user ID and password.
		User will be determined a service scope by authorization under control of permission .
(f)	Other information	The data provided when making inquiries or the data stored in returned products will be retained by our company for the following period. Data retention period: Three months from the completion of the inquiry.

Data Use Policy

In addition to the foregoing, the following Data Use Policy provisions shall apply, in compliance with Regulation (EU) 2023/2854 (Data Act).

1. Data Acquisition by the Company

- The Company may request the provision of data necessary for investigation at the time of the Customer inquiries.
- The Company may extract data necessary for investigation from the Products returned by the Customer for the purpose of the Product failure analysis.
- The Company shall not be responsible for preserving the acquired data beyond the retention period stated in the foregoing Section (f). Should the data be no longer retained by the Company, the provision of such data by them may not be possible. The Customer shall take appropriate measures to retain data such as creating backups in advance.
- This Policy retroactively shall apply to data necessary for inquiry investigations, even if it was provided prior to the date of an agreement regarding data provision.

2. Purpose of Use of Acquired Data

- The data acquired under Section 1 shall be used solely for the purpose of providing support, warranty, or other related services in connection with the Product.

3. Sharing of Non-Personal Data with Third Parties

- The data acquired under Section 1 may be shared with third parties involved in the manufacturing and sales of the Product, solely for the purposes described in Section 2.

4. Data Sharing Upon Customer Request

- Upon customer request, the data acquired under Section 1 may be provided to the 3rd party data recipient designated by the customer. The method of data provision shall be determined on a case-by-case basis.

Notice to Retailers and OEM Customers

If you enter into a direct contract with the Customer for the purpose of reselling the Products, selling them in combination with other products or the Customer's own products, or retaining the Customer's data in the course of providing repair services, please provide the Customer with the contents of this information notice prior to the contract or repair services. Failure to do so may result in you being penalized for violating the Data Act.